

10-11-12

Mr Siebert,

We were so pleased that you were able to get this matter resolved for us. We truly appreciate all of your hard work & effort on our behalf. It feels so good to have this situation behind us now & to be able to walk away from it.

I believe you went over & beyond to get everything resolved & I am so glad that you were a determined man. You represented us well.

Thank you again.

Sincerely,

Michael & Nancy